Backup
and Moving PC

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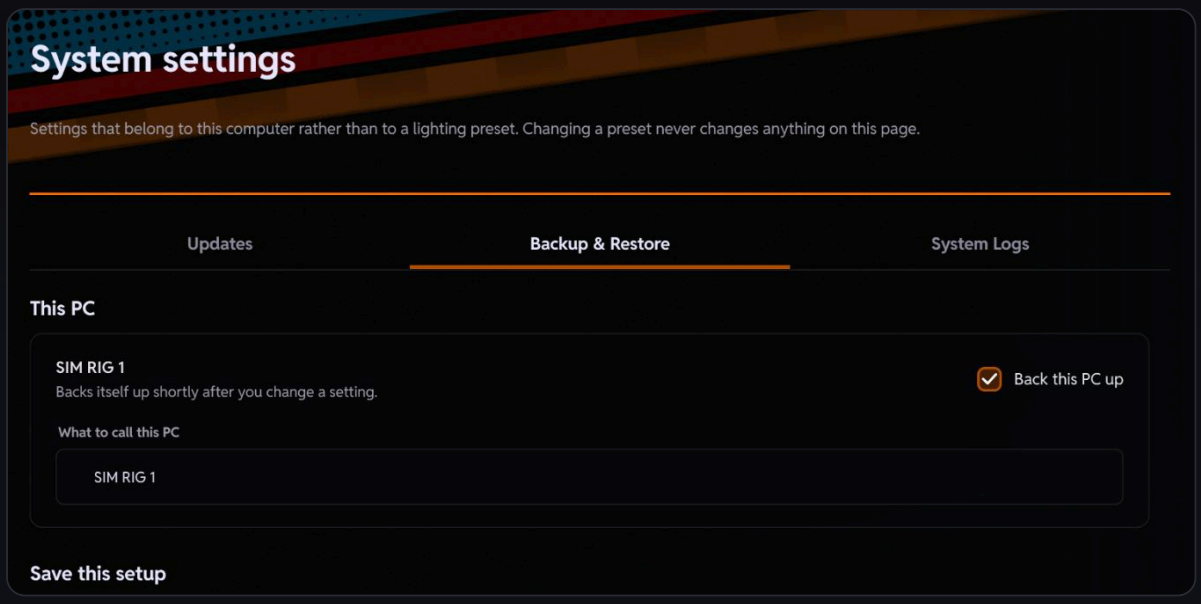
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What Cloud Backup is

Cloud Backup is worth two minutes of reading, because what it covers and what it does not are both deliberate, and the difference surprises people.



SETTINGS, THEN SYSTEM SETTINGS, THEN THE BACKUP & RESTORE TAB. THIS PC, SAVING A SETUP, YOUR SAVED BACKUPS AND THE UNDO

There is nothing to schedule and nothing to remember. Change a setting and a little later the plugin saves a copy to your TrackThirtyTwo account. If you reinstall SimHub, rebuild the PC, or buy a new one, signing in is the whole of the migration.

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Before you start

Three things have to be true before anything on the next page will work. None of them takes more than a minute, and this guide assumes all three from here on.

1

SimHub, up to date

Everything TrackThirtyTwo does runs inside **SimHub**, the free app that reads your sim and talks to your hardware. If you have never installed it, get it from simhubdash.com first. TrackThirtyTwo uses new SimHub features as they land, so an old SimHub holds things back.

2

The TrackThirtyTwo plugin, installed and signed in

The **SimHub Plugin Installation Guide** covers both, start to finish. Signing in is what unlocks your products: there is no licence key and no code to type. The plugin's home page reads **Plugin Activated** in green when it has worked.

3

A membership that includes Cloud Backup



Cloud Backup needs **Pit Crew** or above. There is no padlock on this page: on a membership below Pit Crew it opens as normal, the **This PC** card carries an amber line saying cloud backup needs Pit Crew or above, and anything you saved before stays yours to restore. The status line at the top of the plugin's home page carries a badge naming the tier the plugin is currently unlocking against.

Where to find it

SETTINGS in the rail down the left, then **SYSTEM SETTINGS** underneath it, then the **Backup & Restore** tab. The page is headed **System settings** and holds the things that belong to this computer rather than to a lighting preset, on three tabs: **Updates**, **Backup & Restore** and **System Logs**.

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Before you start (continued)

The **Backup & Restore** tab is one list you scroll, with four headed sections in this order: **This PC**, **Save this setup**, **Saved backups** and **After a restore**. A fifth, **What this would do**, appears in the middle only once you have asked to look inside a backup. On a PC that has a setup waiting to be put back, a card headed **Your setup is already saved** sits above them all.

SYSTEM SETTINGS only appears once you are signed in. The children of **SETTINGS** are hidden while you are signed out, so sign in on the Home page first. Typing **backup** into **Search settings** at the top of the rail, or pressing **Restore my setup** on the Home page, opens the same backup controls on a page of their own, headed **Backup & Restore**, with a **Refresh** button at the top right.

The automatic safety net is the same at every paid tier. Pit Crew gets the whole of it: the automatic copy, the history, the restore and the undo. What a higher tier adds is *named* setups, which are a different thing and are covered later in this guide.

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What is saved, and what is not

This page is the one that answers most of the questions we get about backup.

"Every settings page is covered: colours, effects, presets, per device setup, your saved Flag Box designs and your sharing choices. LED profiles, dashboards and LED Forge designs are not, because they are separate files rather than settings."

COVERED	NOT COVERED
Colours and effects	LED profiles
Presets, on every device	Dashboards
Per device setup	Overlays
Your saved Flag Box designs	LED Forge designs
Your sharing choices	Race Academy and Track Rivals lap data
Telemetry settings	Anything SimHub owns, such as its own brightness limiter

The split is settings against files. Everything on the left is a setting the plugin stores, measured in kilobytes. Everything on the right is a separate file, often megabytes, and each has its own way back: profiles, dashboards and overlays reinstall themselves from the plugin in one press, and lap data has its own backup on the Race Academy and Track Rivals settings pages.

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It looks after itself

There is nothing to schedule. These are the parts worth knowing anyway.

"Backs itself up shortly after you change a setting."

That sentence sits on the **This PC** card, directly under the name of the machine you are sat at. On a membership below Pit Crew the plugin puts an amber line there instead, because on those memberships nothing is being sent: "Cloud backup needs a Pit Crew membership or above. Anything already saved here stays yours to restore."

Back this PC up

Back this PC up is the tick box on the right of that same card. It arrives ticked, and it is the switch that decides whether this machine sends anything of its own accord. Most drivers will never touch it.

Untick it on a rig you do not want copying itself. The plugin puts it there because there is always one odd machine: a test rig, a workshop PC, a spare.

TICKED, AS IT ARRIVES	UNTICKED
This PC sends a copy shortly after you change a setting	This PC sends nothing new
Its copies stay current in **Saved backups**	Copies it has already sent stay on your account, untouched
Save setup saves a named setup	**Save setup** still saves a named setup, because the tick governs only the copy that happens on its own

Unticking it deletes nothing. It stops new copies from this PC and that is all. Everything already on your account stays listed, and **Preview**, **Restore these settings**, **Undo the last restore** and **Delete** all carry on working.

The tick belongs to this PC and travels nowhere. It is held with this machine's own record, which is one of the few things a backup deliberately never carries, so unticking it here cannot reach your other rigs, and restoring a backup taken on another rig cannot turn it back on behind your back.

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It looks after itself (continued)

Naming this PC

What to call this PC matters the moment you have more than one rig. A backup named for the machine it came from is the difference between restoring confidently and guessing, and **Saved backups** lists the PC each copy came from.

The box is on the **This PC** card, below the tick. It starts off holding the name Windows gives this PC and it takes up to 60 characters, so put something you would recognise in a list at speed: Rig, Office, Sim 2. Click away from the box once you have typed, because leaving it is what saves the name.

How much history you get

Copies are not kept forever and they are not a flat count either, because both fail. The plugin keeps recent ones densely and thins the older ones out.

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It looks after itself (continued)

KEPT	WHICH ANSWERS
The most recent five, always	"I broke it ten minutes ago"
One per day, for the last week	"Put it back to yesterday"
One per week, for the last month	"Put it back to before that update"

Each PC keeps its own history. Two rigs do not share a shelf, so restoring from the wrong machine is something you choose rather than something that happens to you.

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Keeping a setup on purpose

The automatic copy follows your changes. This is how you pin one down.

"Keep the settings exactly as they are now, under a name you choose, so you can come back to them whenever you like."

Save this setup is the card to use before you start experimenting. Type a name into its box, up to 60 characters, and press **Save setup** beside it. The automatic backup follows your changes; a named one does not move, and it is never thinned out.

MEMBERSHIP	NAMED SETUPS YOU CAN HOLD
Pit Crew	None. The automatic safety net, in full
Team Driver	3
Team Principal	10
Above that	Unlimited

Named setups exist so you can switch between them, which is why Pit Crew gets none rather than one: a single named setup cannot do the thing named setups are for. The automatic safety net at Pit Crew is a complete feature on its own, not a cut down one.

Take a named backup before a big change: a new wheel, a rebuilt colour scheme, a rig you are handing to somebody else. It costs nothing and it is the only version that will still be exactly as you left it afterwards.

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Restoring, and undoing a restore

Four steps, and the second one is the one people skip and then wish they had not.

"Settings from this backup will replace what is on this PC. You can undo it straight afterwards."

1 Pick a backup

Saved backups lists what your account holds. Each row gives the copy on the top line and the PC it came from underneath. A named setup shows the name you typed, the newest automatic copy shows **Latest**, and an older automatic copy shows the date and time it was taken.

If the plugin has found that this PC's settings were reset, the first row reads **This PC, before its settings were reset**, with the date. That copy is kept on this PC itself rather than on your account, so it is there even when you are signed out.

The list is read the first time you open the tab, and again after you press **Save setup**. A backup another rig has saved since then shows up after SimHub next starts, or straight away on the page that **Restore my setup** opens, which has a **Refresh** button of its own.

2 Read what it would do

Preview, on the row, opens **What this would do**: what would change, and which of the devices in that backup this PC currently has. It takes ten seconds and it is there so a restore is never a surprise. Nothing on this PC has changed yet.

On a PC that has never backed anything up, or one whose settings look like they were reset, the same thing is offered at the top of the tab instead, on the **Your setup is already saved** card, as **See what this would restore**. It opens the same panel for the newest copy.

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Restoring, and undoing a restore (continued)

3 Restore it

Above the button, **What to put back** has five tick boxes: **Plugin**, **LED Devices**, **Dashboards**, **Overlays** and **Control Decks**. All five are ticked each time you preview. Untick any you want left exactly as they are on this PC, to put back only part of a backup.

Then **Restore these settings**, at the bottom of that panel. The ticked settings on this PC are replaced with the ones in the backup, and the page then tells you how many sections it put back and which PC they came from. The button stays greyed out if you untick all five. **Cancel**, beside it, closes the panel and changes nothing.

4 Undo it, if it was not what you wanted

After a restore, at the foot of the page, carries **Undo the last restore**: "If a restore was not what you wanted, this puts the PC straight back to how it was immediately before it." The button is greyed out rather than hidden when there is nothing to undo, so it is always where you left it.

Delete removes a backup there and then. The **Delete** button on a row asks nothing first; the row disappearing is how you know it worked. Use **Preview** if you are not certain which copy a row is.

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Restoring onto a different rig

Two situations that look like faults and are not.

A backup from one PC restored onto another will contain settings for devices that are not plugged into this machine. That is fine, and the plugin says so rather than failing.

"None of the devices in this backup are set up on this PC yet. Everything that is not tied to a device will still be restored, and the rest will apply once you plug those devices in."

Nothing is lost; it waits. Your colours, effects and universal settings all come back immediately. The per device parts sit there until that device appears, and then apply themselves.

If your membership lapses

Everything already saved stays available. You can still list your backups, restore from them and delete them. What stops is new captures and new named setups, until a membership starts again.

That is deliberate. Your settings are yours, so withholding them behind a renewal would be the wrong trade for everybody.

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Moving to a new PC

This is the case Cloud Backup was built for, and it is four steps, three of which are the ordinary install.

1. **Install SimHub and the TrackThirtyTwo plugin**

   The **SimHub Plugin Installation Guide** covers both, start to finish.

2. **Sign in**

   Your account is what carries your setup across, so signing in is the whole of the migration. There is no file to move and nothing to copy off the old machine.

3. **Accept the offer on the home page**

   The plugin notices a machine that has not backed up yet and offers what it has, in a band headed **Your setup is already saved**:

"This PC has not backed anything up yet, but there is a saved copy of your TrackThirtyTwo settings on your account. If you have just reinstalled SimHub or moved to a new PC, you can put it straight back."

Press **Restore my setup**. It opens the backup page with your newest copy ready: press **See what this would restore**, check the panel, then **Restore these settings**. **Not now** hides the band until SimHub next starts.

4. **Set your devices up again**

   Add each device in SimHub and install its profile, as its own guide describes. Your settings are already back; the hardware side is new on a new machine.

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The settings file: a copy you hold

Cloud Backup is automatic and needs a membership. This one is manual, free, and yours to look after.

There is a second, completely separate way to keep your settings safe, and it is free on every plan including Free. It is on the plugin's **Home** page, under **Manage plugin data**.

	CLOUD BACKUP	THE SETTINGS FILE
Runs	On its own, after you change something	When you press Export
Needs	Pit Crew and up, and the internet	Nothing. No account, no connection
Lives	On your TrackThirtyTwo account	Wherever you save the .json
Keeps	A thinned history	Exactly the one file you made

Use the file when you want a copy you control: before a big rebuild, to hand your setup to somebody else, or to move to a PC that is not signed in to your account. For everyday safety, do nothing, because Cloud Backup already has it.

Import replaces ALL of your current presets, not just the ones in the file. The window says so in as many words. Export what you have first, or restore from Cloud Backup afterwards if it was not what you wanted.

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Exporting and importing by hand

Four steps, and the order matters: export before you import, every time.

1

Open Manage plugin data

Plugin **Home** page, beside **Diagnostics**.

2

Export first

On the **Export Settings** card, which the window marks **Safe**, press **Export Plugin Data**. It writes every setting and preset to a single **.json** file, and a save dialog opens on your Documents folder with a name already filled in that carries today's date.

3

Keep the file somewhere

It is a plain file. Put it wherever you keep things you would miss.

4

Import to load one back

Browse & Import, then pick the .json. This step is marked **Replaces all!**, which is exactly what it does, and a box titled **TrackThirtyTwo - Import Plugin Data** asks you to confirm before anything is replaced.

Where the browse dialog opens. Import opens on SimHub's own backups folder by default: **SimHub/PluginsData/Common/_Backups/**. If your file is elsewhere, navigate to it as normal.

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The things Cloud Backup does not cover

Six things, and all six take one press each.

Each of these has its own route home, and none of them is on this page. This is the list to work through when something did not come back.

WHAT	HOW IT COMES BACK
LED profiles	Reinstall from **LED Devices**, one press per device. They are files, and they are always available to your membership
Dashboards	Reinstall from **Dashboards**. Quick setup asks which one and which size
Overlays	Reinstall from **Overlays**, or use its installation wizard
Race Academy laps	**Restore my laps from the cloud**, on the Race Academy settings page
Track Rivals times	**Restore lap data from cloud**, on the Track Rivals settings page
LED Forge designs	They live with LED Forge, not with your settings

None of this is a gap. A settings backup that also carried every profile and dashboard would be hundreds of megabytes and would still be out of date, because those files update themselves. Reinstalling gets you the current version rather than the one you had.

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If something is not right

Rows three, four and five are the same answer in different clothes: settings are backed up, files are reinstalled.

WHAT YOU SEE	WHAT TO DO
No backups listed	Sign in on the Home page. Backups live on your account, not on this PC
This PC has stopped saving itself	Check **Back this PC up** is ticked, on the **This PC** card. It is the one switch that stops the automatic copy
A rig I do not want copied at all	Untick **Back this PC up** on that PC. Nothing it has already saved is removed, and your other rigs are not touched
An amber line where Backs itself up should be	You are signed in on a membership below Pit Crew, so nothing new is being sent. Anything already saved stays yours to restore
A backup I made elsewhere is not in the list	The tab reads the list when you first open it. Restart SimHub, or open the backup page from **Restore my setup** on Home and press **Refresh**
Your setup is already saved	An offer, not a status. Your account, or a copy kept on this PC from before a reset, holds a setup you can put back. **See what this would restore** shows it; ignore it if you do not want it
I cannot find SYSTEM SETTINGS	Sign in first. The entries under **SETTINGS** only appear once you are signed in
My LED profiles did not come back	Expected. Profiles are files, not settings. Reinstall from LED Devices
My dashboards did not come back	Expected, and the same answer: reinstall from Dashboards
My laps did not come back	Race Academy and Track Rivals have their own backups, on their own settings pages

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If something is not right (continued)

WHAT YOU SEE	WHAT TO DO
Devices are missing after a restore	They apply once you plug those devices in. The page says so before you restore
The restore was wrong	**Undo the last restore**, under **After a restore**
Which backup is which	**What to call this PC**. Name each rig and the list explains itself
I want a version that will not move	**Save this setup**, under a name. The automatic one follows your changes
No room for another named setup	Your shelf is full for your tier. Delete one to make space
My membership lapsed	Everything saved stays listable, restorable and deletable. Only new captures stop
I import a file and lose presets	Import replaces ALL presets, by design. Export first, every time

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Questions and support

If the previous page did not cover it, we would rather hear from you than have you live with it.

Where to go

FOR	GO TO
Setup guides	danielnewmanracing.com/support/instructions
Common questions	danielnewmanracing.com/support/faq
Video walkthroughs	danielnewmanracing.com/support/tutorials
Which devices we support	danielnewmanracing.com/compatible-devices
The community	discord.gg/danielnewmanracing
Our team	support@danielnewmanracing.com

Before you write in

Open **Diagnostics** from the plugin's home page. It runs a health check that gathers which SimHub you are on, which plugin version, which devices are connected and what the plugin has been doing. **Copy support bundle** puts all of that on your clipboard to paste into a message, and **Send to support** opens a ticket with it attached, showing you exactly what is sent. Including it turns most tickets into one reply rather than five.

> Tell us which PC the backup came from, when it was taken, and what you expected to come back. The settings against files split explains almost every surprise.

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